

During the winter season, the number of people moving to Hakuba Village from abroad or outside Nagano prefecture increases.

This year we are asking for your cooperation in preventing new coronavirus infections.

① Request for the prevention of new coronaviruses and other infectious diseases

- Please be sure to wear a mask when you come to Hakuba Village office.
- If you come to the office in a group, please reduce the number of people in your group.

② Please call to make an appointment to pick up your number card

- You will need to set up a PIN during the procedure for receiving your My Number Card. At the same time, the card is registered so that it can also be used as a health insurance card, which takes about 15 minutes per person. Please call to make an appointment so that we can coordinate the time with the next appointment.

③ If you have any questions, please call in advance and come to Hakuba Village office.

- If you have any questions, please call Resident Division first to inquire about the application process so that it will go smoothly. At that phone call, we will be able to guide and provide you with the necessary documents to complete the application process, and then please come to the office.

Requests for Resident Registration for Foreign Nationals, especially to the offices

① Transfer Procedures

- To alleviate the congestion at the reception desk, we suggest that if you have a power of attorney, your agent can process the transfer of foreign nationals. This will reduce the number of visits to the office. For more information, please contact the Resident's section.

② When your employees come to Hakuba Village Office in a group for procedure, please call the Resident's Division in advance to inform us of their visit.

- Please contact us in advance so that we can reserve a place to fill out the various forms or applications.